#### A.R.S. ASSESSMENT REHABILITATION SERVICES INC.

#### **BOOTH 941**

150 Consumers Road, Suite 500 Toronto, ON M2J 1P9 Contact: Maria Maheras Phone: (416) 510-2468 E-mail: maria@arsi.ca

A.R.S. offers a wide array of services including IME's, File Reviews, MRI's, Return to Work Programs, Disability Management and Education Sessions across Canada.

## ABLE TRANSLATIONS LTD. **BOOTH 802**

5749 Coopers Ave.

Mississauga, ON L4Z 1R9 Contact: Maria Oliveira

Phone: (905) 502-0000 Ext.7236
E-mail: mariao@abletranslations.com
Exceptional language services 24/7:
on-site, over-the-phone and video remote interpreting; document translation.
3,500+ qualified language professional, 100+ languages. ISO 9001:2008, CAN/CGSB-131.10-2008, EN 15038 and NSGCIS-AILIA certified.

### ABLE TRANSPORT LTD. **BOOTH 105**

5749 Coopers Ave. Mississauga, ON L4Z 1R9 Contact: Maria Oliveira

Phone: (905) 502-6500 Ext.7236 E-mail: mariao@abletransport.ca Specialized transportation providing door-to-door service nationwide. Individual or group shuttle, paratransit and limousine services available 24/7. Wheelchair accessible vehicles. Assist with travel accommodations.

# ACCESS RESTORATION SERVICES LTD BOOTH 203

31 Densley Avenue Toronto, ON M6M 2P5 Contact: Sara John

Phone: (416) 244-9797 Ext.253 E-mail: saraj@arsrestoration.ca

At Access Restoration Services Ltd., we pride ourselves on injecting quality, honesty, and integrity into every project we take on. Dedicated to satisfying your needs!

### ACCESSIBLE SOLUTIONS INC. **BOOTH 808**

1075 North Service Road West, Suite 204

Oakville, ON L6M 2G2 Contact: David Borthwick Phone: (905) 827-1996

E-mail: dborthwick@accessiblesolutions.ca
Recognized as the most qualified and
credentialed accessibility firm, ASI ensures
that your catastrophically impaired clients'
homes are objectively and accurately
assessed in adherence with SABS.

# ACCIDENT SUPPORT SERVICES INTERNATIONAL LTD. BOOTH (905)

111 Toryork Drive, Toronto, ON M9L 1X9 Contact: Steve Sanderson Phone: (416) 745-3301 E-mail: ssanderson@accsupport.com

E-mail: ssanderson@accsupport.com Facilitating collision reporting to police and insurers, servicing your customers, promoting your claims programs, supplying police reports, damage photos, analytics tool, and reducing fraud.

## ACCLAIM ABILITY MANAGEMENT INC.

**BOOTH 202** 

901 King Street West, Suite 203 Toronto, ON M7A 2A9

Contact: Beryl Derro Phone: (416) 486-9706

E-mail: bderro@acclaimability.com
ACCLAIM Ability Management specializes
in Occupational Therapy, Vocational
Assessments, Case Management and
Insurers' Examinations. ACCLAIM offers
health-care specialists providing complete
coverage throughout Ontario.

## ADAPT-ABLE DESIGN GROUP **BOOTH 301**

75 Dufflaw Road, Suite 203
Toronto, ON M6A 2W4
Contact: Roberta Snitzer
Phone: (416) 781-3335 Ext.231
E-mail: roberta@adaptabledesign.com
Providing consultation and needs assessment for personal injury claims; Design, renovation and construction for persons with disabilities; preparation of Accessibility Reports - documents which detail modifications required to provide accessible accommodation.

commodution.

### ADS FORENSICS BOOTH 402

316 Colborne Street West Whitby, ON L1N 1X3 Contact: Michael Sigsworth Phone: 800-380-7908

*E-mail:* msigsworth@adsforensics.com Experts offer experience, expertise and presentability. ADS adds to that value, unbeatable turnaround and superior communication. See why we are "A Different Solution".

### AECOM BOOTH 108

1150 Morrison Dr. Suite 302 Ottawa, ON K2H 8S9 Contact: Mike Laberge

Phone: (613) 820-8282 Ext.267 E-mail: michel.laberge@aecom.com AECOM on-call response. 24•7•365 providing integrated solutions to successfully contain, mitigate and remediate damage to the environment. Toll free 1-855-222-6166.

### AGTA HOME HEALTH BOOTH 302

7695 Jane St., Unit 3 Vaughan, ON L4K 1A8 Contact: Vince Agovino Phone: (905) 760-2482

*E-mail:* vincea@agtahomecare.com
Servicing all your homecare needs. We sell and rent quality medical equipment and assistive devices plus we also provide nursing care, attendant care and housekeeping.

### ALL LANGUAGES LTD. BOOTH 1209

421 Bloor St. East, 3rd Floor Toronto, ON M4W 3T1 Contact: Philippe Sommer Phone: (416) 975-4180

E-mail: philippes@alllanguages.com Interpreting & Translations in over 120 languages. Extensive insurance industry experience. No-obligation quotes. You <u>can</u> have it all...Quality, Speed,

Price and Good Advice!

# ARCON ENGINEERING CONSULTANTS LTD. **BOOTH 509**

352 Consumers Rd, Toronto, ON M2J 1P8 Contact: Steve Hawken Phone: (416) 491-2525
E-mail: hawken@arconeng.ca
Forty years of excellence meeting the forensic needs of the insurance industry and legal profession for the fire investigation, structural/mechanical/electrical engineering, collision reconstruction, and materials failure analysis.

### ASAP SECURED INC. **BOOTH 939**

8160 Parkhill Drive Milton, ON L9T 5V7 Contact: Robert Garland Phone: (905) 875-3764

E-mail: rgarland@asapsecured.com
Asset Security and Protection provides
highly trained security and videography
for control and documentation of fire/
disaster scenes 24 hours a day.

### ASSESSMED INC. **BOOTH 501**

5945 Airport Rd., Suite 174
Mississauga, ON L4V 1R9
Contact: George Georgiou
Phone: (905) 678-2924
E-mail: george@assessmed.com
Assessments by specialists including functional evaluations, psychological, neuropsychological and psychiatric evaluations, employability assessments, catastrophic determination, JDA, ADLs, Paper Reviews. Physiatrists, Orthopaedic Surgeons, Chiropractors, Occupational Therapists, Physiotherapists and more.

## BACHLY CONSTRUCTION BOOTH 804

27 Nixon Road,
Bolton, ON L7E 1J7
Contact: Matt O'Brien
Phone: (905) 951-3100
E-mail: mobrien@bachly.com
Excellence in ALL construction
restoration services for over 40 years.
EMERGENCY SERVICE. Offices in
Oakville and Bolton to serve you throughout
Southern Ontario and the GTA.

### BARRAGERS CLEANERS BOOTH 1004

332 Guelph Street, Unit 1 Georgetown, ON L7G 4B5

*Contact: Joel Lee Phone: (905) 877-2279* 

E-mail: info@barragerscleaners.com
We give you peace of mind, guaranteed.
Our documentation system gives you
control over the claim (fewer headaches).
Specializing in silks and Indian garments.

### BAY MEDICAL & HEALTH SERVICES

#### **BOOTH 407**

225 Duncan Mill Road, Suite 302

Toronto, ON M3B 3K9 Contact: Colleen Gill Phone: (416) 444-4100

*E-mail:cgill@baymedicalandhealth.com* Since 1991 we have performed independent assessments, FCE's and diagnostics across Canada through our roster of hundreds of specialists. That's all we do. We do it well.

### BAYSHORE HEALTHCARE BOOTH 1205

2155 Dunwin Drive, Unit 10 Mississauga, ON L5L 4M1 Contact: Kristi Murdock Phone: (866) 265-1920

*E-mail:* kmurdock@bayshore.ca
Bayshore's services are available across
Canada, supported by a National Care Team
that provides a central point of contact.
For more information on our services,
please contact our National Service Centre
at 1-866-265-1920 or mcare@bayshore.ca

### BDO CANADA LLP BOOTH 935

123 Front Street West, Suite 1200

Toronto, ON M5J 2M2 Contact; Jeffrey Smith Phone: (416) 865-0210 E-mail: jsmith@bdo.ca

One of Canada's largest and most comprehensive investigative and forensic accounting practices, providing independent insurance claims loss quantifications.

### BELFOR PROPERTY RESTORATION BOOTH 303

55 Skagway Ave., Toronto, ON M1M 3T9 Contact: Carri Wells Phone: (416) 269-0493

E-mail: carri.wells@ca.belfor.com
With 32 offices across Canada, Belfor has become the market leader in the restoration and environmental remediation industry nationwide.

### BLUE WATER PRO TEAM BOOTH 915

318610 Grey Road 1 Owen Sound, ON N4K 5N4 Contact: Michael Cochrane Phone: (519) 372-2206

E-mail: cochrane.m@rogers.com
Bluewater Pro Team Grey Bruce and
Simcoe 1-866-622-0106. Full service
restoration. Large loss contractor for water
losses and rebuilds. In house Esporta &
Omegasonic cleaning.

### BROSZ FORENSIC SERVICES INC.

#### **BOOTH 308**

64 Bullock Drive, Markham, ON L3P 3P2

Contact: Vinita Jajware
Phone: (905) 472-6660
E-mail: vjajware@brosz.net
Established in 1970, our team of professional engineers, scientists, and technologists provide expert engineering analysis for equipment owners, insurance companies,

claims adjusters, and law firms. For more information please visit www.brosz.net.

### BURKE'S RESTORATION BOOTH 913

98 Milvan Drive Toronto, ON M9L 1Z6 Contact: Rhonda Burke Phone: (416) 744-2456 E-mail: rhonda.burke@ burkesrestoration.com

We are residing at our new offices in Toronto at 98 Milvan Dr., Toronto. Burke's Restoration. General contractor servicing the greater Toronto area

since 1979.

#### BURL-OAK INVESTIGATIVE SERVICES INC. (B.I.S.) BOOTH 919

388 Speers Rd, 2nd Floor Oakville, ON L6K 2G2 Contact: Ted Acheson Phone: (905) 338-7890

*E-mail: ted@investigativeservices.net* B.I.S. Investigation services since 1994.

### CAMERON & ASSOCIATES **BOOTH 938**

55 York St., Suite 400, Toronto, ON M5J 1R7 Contact: Brian Grieve Phone: (416) 350-7359

*E-mail:* brian@cameronassociates.com
Provide expert quality claims consulting
services to the Insurance, Reinsurance and
Risk Management community. FSCO
Compliance audit specialists, trainers, auditors
and temporary claims placement services.

#### CANADIAN INDEPENDENT ADJUSTERS' ASSOCIATION BOOTH 701

5401 Eglinton Ave. W., Suite 100 Etobicoke, ON M9C 5K6 Contact: Patricia Battle

Phone: (416) 621-6222

E-mail: pbattle@ciaa-adjusters.ca
The purpose of CIAA is to promote and represent common business interests of licensed Independent Insurance Adjusters within the insurance industry.

#### CANADIAN INSURANCE TOP BROKER BOOTH 936

One Mount Pleasant Road, 12th Floor

Toronto, ON M4Y 2Y5 Contact: Mia Williamson Phone: (416) 764-3827

E-mail: miam.williamson@rci.rogers.com
Canadian Insurance Top Broker is a national
publication whose primary mission is to
help top producers and leading insurance
professionals grow their business. On a daily
basis through the website and a monthly
basis through the magazine, Canadian
Insurance Top Broker provides decision
makers with the analysis and insight
necessary to compete in the P&C market.

#### CANADIAN REHABILITATIVE CONSULTANTS BOOTH 404

225 Duncan Mills Rd., Suite 302

Toronto, ON M3B 3K9 Contact: Colleen Gill Phone: (416) 444-4100

*E-mail:* cgill@baymedicalandhealth.com Distinguished leader providing occupational therapy and medical IE services. We have been in business since 1987 and have a diverse roster throughout Ontario.

### CANADIAN UNDERWRITER MAGAZINE

#### **BOOTH 1100**

80 Valleybrook Drive Toronto, ON M3B 2S9 Contact: Paul Aquino Phone: (416) 510-6788

E-mail: paul@canadianunderwriter.ca Canada's most trusted insurance and risk magazine. Publishers of: The Ontario Broker, Statistical Issue, Claims Canada, National Claims Manual, Ontario Insurance Directory, Litigation Services Guide. www.canadianunderwriter.ca, www.i-hire.ca, www.instouch.com

# CATASTROPHIC INJURY MANAGEMENT, INC. **BOOTH 925**

1600 Steeles Ave. West, Unit 17B Concord, ON L4K 4M2 Contact: Jodi Harendorf Phone: (905) 669-6882 E-mail: jodih@ciminc.ca

CIM provides pro-active case management services for catastrophic and non-catastrophic injuries. CIM has 20 years of case management experience, and can meet your claims needs.

#### CDRG (CANADIAN DISASTER RESTORATION GROUP) BOOTH 209

1084 Kenaston St., Ottawa, ON K1B 3P5

Contact: Melissa Baker Phone: (613) 736-9222 E-mail: mbaker@cdrg.ca

The cdrg+REDTEAM is Canada's most experienced restorer owner organization. With 1750 united property specialists and an average of 20.8 years in business we "Design and Rebuild Environments by Design".

## CDT INTERNATIONAL INC. **BOOTH 943**

26 Burford Rd., Hamilton, ON L8E 3C7 Contact: Jim Smith

Phone: (905) 578-2384 E-mail: jsmith@cdtcat.com

CDT International is an industry leading Canadian restoration, remediation and disaster recovery company servicing the Insurance industry for over 35 years.

#### CENTRIC HEALTH MEDICAL ASSESSMENT **BOOTH 940**

4 Lansing Square, Suite 110 North York, ON M2J 5A2 Contact: Lisa Rowland Phone: (416) 567-8372

E-mail: lisa.rowland@centrichealth.ca Centric Health Medical Assessments is Canada's largest medical assessment company. Providing our clients with medical and health professional assessments, assisting them in returning to normal function at work and home.

#### **CEP FORENSIC** ENGINEERING INC. **BOOTH 204**

1103 Wentworth St., West, Unit 3

Oshawa, ON L1C 4M4

Contact: Jean-François Joubert Phone: 1 (905) 404-0237 *E-mail: joubert@expcep.com* 

With over 40 years of experience and five offices throughout Ontario and Quebec, we are your "One-Stop Forensic Engineering Shop" offering a full range of expertise to the insurance community.

#### CIRA MEDICAL SERVICES **BOOTH 908**

180 Dundas St W., Ste 1050 Toronto, ON M5G 1Z8 Contact: Barbara Staring Phone: (416) 476-7721

E-mail: barbara.staring@ciramedical.ca Cira Medical Services is a leading provider of independent medical evaluations and clinical risk management services for a variety of industries across Canada. It also offers prevention and intervention services. With an unparalleled roster of physicians and regulated health professionals and a deep breadth of insurance, corporate, and medical expertise on staff, Cira delivers defensible and accurate reports, backed by expert advice. Visit www.ciramedical.ca to learn more.

#### **CKR GLOBAL BOOTH 918**

155 Gordon Baker Road, Suite 101

Toronto, ON M2H 3N5 Contact: Paul McParlan Phone: (416) 449-8677

E-mail: paul.mcparlan@ckrglobal.com CKR Global's experience and commitment to quality service have allowed us to become the industry leader in the field of insurance investigations, nationally and internationally.

#### **CLEANOL INTEGRATED** SERVICES LTD. **BOOTH 923**

40 Adesso Drive, Concord, ON L4K 3C6 Contact: Jay Wilson Phone: (416) 745-2315 E-mail: jwilson@cleanol.com

Providing 24-hour emergency services and a complete range of building and contents restoration. We have been servicing the GTA and surrounding area for over

50 years.

#### CORE INTERGRATED HEALTH RESOURCES INC. **BOOTH 805**

7 Director Ct. Suite 105 Woodbridge, ON L4L 4S5 Contact: Danny Stirpe Phone: (905) 850-1155 E-mail: danny@coreihr.com

At Core I.H.R., we proudly provide our clients access to the highest quality medical evaluations and testing through a select, experienced group of medical/rehabilitation specialists.

#### **CRAWFORD & COMPANY** (CANADA) INC. **BOOTH 803**

300 - 123 Front St. W., Toronto, ON M5J 2M2 Contact: Vanessa Richard Phone: (416) 451-5009

E-mail: vanessa.richard@crawco.ca Crawford is the world's largest independent provider of claims management solutions. Major product lines include property/ casualty claims management, disability management and legal settlement administration.

### **CRDN CANADA BOOTH 809**

35 Suntract Road Toronto, ON M9N 2V8 Contact: Garry Bradamore Phone: (416) 258-0433

E-mail: garry.bradamore@crdn.ca CRDN's garment and textile restoration services reduce severity and additional living expenses while improving customer satisfaction and helping adjusters close contents claims efficiently.

### CUNNINGHAM LINDSEY CANADA **BOOTH 609**

50 Burnhamthorpe Rd. West, Suit 1102

Mississauga, ON L5B 3C2 Contact: Albert Poon Phone (905) 896-8181 E-mail: apoon@cl-na.com

The largest Canadian-owned independent adjusting company providing claims adjusting, appraisal and loss management services throughout Canada, the United States and through our International operations worldwide.

## D.L. SERVICES INC. **BOOTH 907**

120 County Rd 64, PO Box 3014

Brighton, ON K0K 1H0 Contact: Paula Junkin Phone (519) 503-5249

E-mail: pjunkin@dlsgroup.ca

DLS Group is an environmental contractor and consultant providing the best remediation solutions for fuel oil spills as well as contaminated soils, water and air.

# DELSUITES (INSURANCE HOUSING SOLUTIONS) **BOOTH 506**

4800 Dufferin Street Toronto, ON M3H 5S9 Contact: Anne Bennett Phone: (416) 319-8884

E-mail: insurance@delsuites.com
Serving the insurance industry for more than a decade, DelSuites provides 24/7
Emergency Housing for your policyholder while their home is being modified or restored. As a division of Tridel, DelSuites offers the greatest coverage of the GTA.

### DIGNITY TRANSPORTATION INC.

#### **BOOTH 606**

100 Hanlan Rd., Unit 3 - Ground

Vaughan, ON L4L 4V8 Contact: Jeff Pasoff Phone: (416) 398-2222 E-mail: jeffpasoff@

dignitytransportation.com

Quality transportation for your clients since 1990. Ontario's largest ACCESSIBLE fleet. Full service for ambulatory clients. Computerized billing system prevents fraud, saves you time and money.

### DIRECT IME **BOOTH 507**

3447 Kennedy Rd. Suite 216 Toronto, ON M1V 3S1 Contact: Gina Greco Phone: (416) 609-3211

E-mail: gina.greco@directime.ca
Supported by an industry leading technology platform, Direct IME provides a full range of comprehensive, defensible and evidence-based Medical, Functional, Vocational and Diagnostic Assessments and Review Services to the insurance industry, employers and the legal community across Canada.

#### DISASTER KLEENUP CANADA LTD. BOOTH 910

3190 Ridgeway Drive, Unit 10 Mississauga, ON L5L 5S8 Contact: Feroz Gadwah Phone: (905) 820-0188 E-mail: feroz@dkc.ca

Disaster Kleenup Canada Ltd. is the nation's recognized expert in Emergency Response. Our province-wide network provides fast and high quality response

for all your property needs.

#### DISCOUNT CAR & TRUCK RENTALS BOOTH 505

720 Arrow Road, Toronto, ON M9M 2M1 Contact: Paul Nestorowich
Phone: (416) 744-0123 EXT.348
E-mail: pnestorowich@discountcar.com
100% Canadian-owned and operated! We're proud to be dedicated to servicing the needs of the automobile insurance industry at over 90 locations throughout Ontario.

### DRIVEAGAIN BOOTH 508

2700 Dufferin Street, Unit 44 Toronto, ON M6B 4J3 Contact: Remo Minichiello Phone: (416) 640-0292

*E-mail: rminichiello@driveagain.ca*DriveAgain is dedicated to helping people with injuries, disabilities or driving challenges regain driving independence.

### DRYTECH INTERNATIONAL INC.

#### **BOOTH 1104**

1690 Vimont Court, Ottawa ON K4A 3M3 Contact: Kevin Dooley Phone:(613) 821-4792

E-mail: kevin@drytechintl.com

Drytech International is a large loss climate control & equipment rental service provider. Drytech partners with restoration contractors to provide insurers added value through specialized drying technique and added capacity. Please visit www.thedrytechgroup.com for more info.

# DYNAMIC FUNCTIONAL SOLUTIONS INC. **BOOTH 909**

105-120 Traders Blvd East Mississauga, ON LAZ 2H7 Contact: Marko Giljanovic Phone: (877) 897-5515 E-mail: marko@dynamicfunc.com When quality matters and containing assessment costs is a priority, think Dynamic Functional Solutions Inc.

Providing industry leading Insurer Examinations throughout Ontario since 1999.

### E-DJUSTER INC. BOOTH 100

466 Speers Road, Third Floor Oakville, ON L6K 3W9 Contact: Doug Grieve Phone: (866) 779-5950

E-mail: dgrieve@e-djuster.com e-djuster is the leader in providing services and support for content claims handling, helping insurers and their policyholders achieve efficient and equitable content claims settlements.

## ELITE RESTORATIONS **BOOTH 1008**

817 Brock Road, Unit 8 Pickering, ON L1W 3L9 Contact: Tim Small

Phone: (905) 686-5854

*E-mail: tsmall@eliterestorations.ca*Elite Restorations is a full service insurance restoration company.
When a disaster strikes, whether it is fire,

water or nature, we are there for you.

# EMERGENCY RESPONSE CLEANUP INC. BOOTH 104

50 Paxman Road.

#18 & 19

Toronto, ON M9C 1B7 Contact: Andre F. Dittrich Phone: 888-844-4041 E-mail: adittrich@erci.ca

ERCI is fully qualified and licenced in "M.C.F." regulated remediation including but not limited to pathological, biohazardous, forensic chemical, asbestos, mould and all hazardous materials.

## ENTERPRISE RENT-A-CAR **BOOTH 1006**

709 Milner Ave

Scarborough, ON M1B 6B6 Contact: Alex Orlotti Phone: (416) 520-5036

E-mail: alessandro.orlotti@ehi.com
Enterprise Rent-A-Car: "The Insurance
Replacement Specialists." All stores are
corporate owned, ensuring consistent
procedures and service throughout Canada.
"Pick Enterprise. We'll pick you up."

## ENVIRONMENTAL SOLUTIONS (CL)

#### **BOOTH 900**

170 University Ave., Suite 903 Toronto, ON M5H 3B3 Contact: Michael Butler Phone: (416) 348-7613 E-mail: mbutler@cl-na.com

ESRS(CL) specializes in environmental consulting and project management services for insurers - covering Canada with 8 branches - offering practical scientific solutions for mitigation and liabilities.

### EXACTA INTERPRETING INC. **BOOTH 921**

32142 - 250 Harding Blvd. West Richmond Hill, ON L4C 9S3 Contact: Nika Madahian Phone: (416) 222-4622

*E-mail:* nikam@exactainterpreting.com Exacta Interpreting is a single source service provider for interpreting, transportation, chaperone, translation and interpreting by phone services across Canada.

We are ISO 9001:2008 certified.

### FIRST GENERAL SERVICES **BOOTH 403 & 405**

130 King St. W. Suite 1800, Toronto, ON M5X 1E3 Contact: Jackie Flatt Phone: (416) 559-2548

E-mail: jbasselflatt@rogers.com

First General Services is a national network of experienced commercial, residential and property damage restoration contractors. Offering assessment and estimate for prompt emergency service damage. Available 24/7. For our office locations throughout Canada call 877 888-911 or visit www.firstgeneral.ca

## FIRSTONSITE RESTORATION **BOOTH 109**

60 Admiral Blvd.

Mississauga, ON L5T 2W1 Contact: Shannon Whitter Phone: (647) 624-6980 E-mail: swhitter@firstonsite.ca FirstOnSite is the largest independent disaster restoration company in Canada. We provide unsurpassed emergency response and restoration services to the insurance industry. Call 1-877-778-6731.

### FOCUS ASSESSMENTS INC. **BOOTH 103**

1601 River Rd., E, Unit #10 Kitchener, ON N2A 3Y4 Contact: Maureen Reath Phone: (416) 451-0566

E-mail: mreath@focusassessment.com
We provide a complete range of
Independent Medical Evaluations,
utilizing a multi-disciplinary approach,
FCEs, Vocational Evaluations, Job-Site
and Home-Site Analyses, throughout

Ontario.

### FRSTEAM CANADA BOOTH 309

5 Dohme Avenue Toronto, ON M4B 1Y7 Contact: Chris Skoutakis Phone: (416) 757-6887 E-mail: chriss@frsteam.com

Fabric restoration experts who specialize in restoring clothing and textiles damaged by smoke, fire, water and mold. FRSteam The 1st Name in Fabric Restoration<sup>TM</sup>

#### GIFFIN KOERTH FORENSIC ENGINEERING BOOTH 201

40 University Avenue, Suite 800
Toronto, ON M5J 1T1
Contact: Dawn Finnegan
Phone: (416) 368-1700
E-mail: dfinnegan@giffinkoerth.com
Giffin Koerth is one of the largest and
most respected forensic services firms in
Canada; recognized for quality of work
and strength of relationships.

#### GILBERTSON DAVIS EMERSON LLP BOOTH 601

20 Queen St. West, Suite 2020
Toronto, ON M5H 3R3
Contact: John L. Davis
Phone: (416) 979-2020 Ext.229
E-mail: jdavis@gilbertsondavis.com
Providing counsel, A.D.R. and litigation representation on insurance matters, including coverage disputes, property claims, subrogation, arson, fraud, bad faith, products liability, E & O, and casualty.

## H&A FORENSIC ACCOUNTING INC. **BOOTH 306**

2680 Matheson Blvd. East, Suite 400
Mississauga, ON LAW 0A5
Contact: Kim Hrycko
Phone: (416) 233-5577
E-mail: khrycko@haforensics.com
As ontario's leading specialist in insurance claims quantification, H&A Forensic Accounting is dedicated to assisting insurance companies to equitably resolve complex accident benefits, tort and commercial loss clams.

#### HAMILTON HOSPITALS ASSESSMENT CENTRE (HHAC) BOOTH 605

555 Sanatorium Rd.
Wilcox Blding 1st Floor
Hamilton, ON L9C 0C4
Contact: Julianna Durham
Phone: 800-663-0423
E-mail: durham@hhac.on.ca
Our dedication to quality, to delivering what we promise and to reinvesting within the hospital and medical research community is what sets us apart from our industry peers.

#### HAZMASTERS BOOTH 901

1915 Clements Road, Pickering, ON LIW 3V1 Contact: Matt Nichols Phone: (905) 427-0220

*E-mail:* mnichols@hazmasters.com
Hazmasters provides equipment and training to the restoration and consulting industry. Providing safety solutions since 1989. Nine branches across Canada.

# HEALTH RECOVERY GROUP BOOTH 602

2155 Leanne Blvd., Unit 118 Mississauga, ON L5K 2K8 Contact: Stacey McGuirk Phone: (905) 855-1807

E-mail: info@healthrecoverygroup.com
Our team has specialized in interdisciplinary assessments and rehabilitation of chronic pain and other complex conditions with evidence-based medical, physical and psychological interventions since 1980. Programs accredited by CARF.

# HENDERSON STRUCTURED SETTLEMENTS BOOTH 709

21 Bold Street Hamilton, ON L8P 1T3 Contact: John Welton Phone: (905) 523-6000 E-mail: welton@henderson.ca

Henderson Structured Settlements is a longtime, recognized leader in the structured settlement market. The company is fully licensed and offers a full spectrum of services, free-of-charge.

#### HERROLD & VERNON EVALWORKS BOOTH 205

260 Edgeley Blvd, Unit 22 Vaughan, ON L4K 3Y4 Contact: Brian LeDrew Phone: (905) 264-2020 E-mail: bledrew@

herroldandvernon.com

Herrold & Vernon Evalworks is an industry leader in the provision of objective functional, medical, occupational therapy, chiropractic and vocational services. www.herroldandvernon.com

### HUDSON RESTORATION INC. **BOOTH 607**

2289 Fairview St., Suite 315 Burlington, ON L7R 2E3 Contact: Stephanie Figueiredo Phone: (905) 634-6855

E-mail: stephanie@hudsonrestoration.com Full-service insurance restoration firm servicing all areas of the Golden Horseshoe and GTA. Equipped to deal with any type of property loss, specializing in large commercial restoration, environmental and biohazard remediation and BioSweep service provider.

### HUGHES AMYS LLP BOOTH 806

48 Yonge Street, Suite 200 Toronto, ON M5E 1G6 Contact: Pat Arbour Phone: (416) 367-1608

*E-mail:* parbour@hughesamys.com Hughes, Amys LLP is one of the largest specialty firms in the country and has assisted insurers in resolving their disputes for over 90 years.

### IME PLUS EVALUATIONS LTD. **BOOTH 504**

5805 Whittle Road, Suite 6 Mississauga, ON L4Z 2N1 Contact: Debra Donald Phone: (905) 214-8000 E-mail: info@imeplus.ca

National provider of professional, objective independent medical examination, rehabilitation and health care services. Expertise includes multidisciplinary examinations, occupational therapy, vocational, FAE's and case management.

# INDEPENDENT REHABILITATION MANAGEMENT INC. BOOTH 1105

278 Bay Street, Suite 301
Thunder Bay, ON P7B 1R8
Contact: Mary Beth Goetz
Phone: (807) 346-2713
E-mail:megoetz@independentrehab.com
Northwestern Ontario's leading provider
of a full range of rehabilitation and
assessment services for Auto and Disability
claims. Services: Case Management
(including Catastrophic) and Task
Assignments (including Attendant Care,
Insurer Examinations - Section 42,
JSA, RTW, Future Care Costs, Home
Assessments and others as required).

### INDEPENTENT REHABILITATION SERVICES INC.

**BOOTH 206** 

240 - 2155 Leanne Boulevard Mississauga, ON L6K 2P4 Contact: Therese Smith Phone: (905) 823-8895 E-mail: tsmith@irsionline.com

I.R.S.I. is an ISO9001 certified I.M.E. and O.T. vendor that provides quality, cost effective resolution for disability and claims

management.

#### INSIGNIA FORENSIC GROUP INC. **BOOTH 902**

701 Evans Ave., Suite 800 Toronto, ON M9C 1A3 Contact: John-Paul Strasler Phone: (416) 626-9688

E-mail: jpstrasler@insigniaforensic.com Insignia's forensic accountants have over 25 years combined experience quantifying IRBs, business interruption and extra expense, stock losses, downtime and employee dishonesty claims. Call us for prompt, personalized service.

#### **INSURANCE BUREAU OF CANADA BOOTH 1000**

777 Bay Street, Suite 2400 Toronto, ON M5G 2C8 Contact: Meredith Hogan Phone: (416) 362-2031 Ext.4385

E-mail: mhogan@ibc.ca

Insurance Bureau of Canada is the national industry association representing Canada's private home, car and business insurers. Its member companies represent nearly 95% of the property and casualty (P&C) insurance market in Canada.

#### **INSURANCE INSTITUTE BOOTH 400**

18 King Street East, 6th Floor Toronto, ON M5C 1C4 Contact: Tammye Daniels Phone: (416) 363-8586

E-mail: tdaniels@insuranceinstitute.ca The Insurance Institute is the premier source of professional development for the p&c insurance industry. Its primary focus is to directly engage individuals in events, courses and seminars. It offers the CIP and FCIP designation programs.

### INVESTIGATIVE RESEARCH **GROUP**

**BOOTH 300** 

49 Truman Rd., Ste 102, Barrie, ON L4N 8Y7 Contact: Ashalee Mohamed Phone: (416) 676-1471 E-mail: ashaleem@irgcanada.com IRG provides a full range of professional surveillance and inquiry services to assist insurers in making informed decisions regarding insurance claims.

#### ISB CANADA **BOOTH 200**

8160 Parkhill Dr., Milton, ON L9T 5V7

Contact: Wendy Patton Phone: (905) 875-2921 E-mail: wpatton@isbc.ca

Please call 1 800 721 7393.

ISB Canada is Canada's largest "one stop shop" supplier of source documents. Full complementary source document training allows adjusters to better detect fraud and verify facts. ISB-U Education Series events keep the industry informed on trends in the industry.

#### KERNAGHAN ADJUSTERS LTD. **BOOTH 502**

1575 West Georgia St., Suite 300 Vancouver, BC V6G 2V3 Contact: Barb Woodley Phone: (604) 488-3556

E-mail: bwoodley@kernaghan.com Our team provides professional independent adjusting, TPA and risk management services across Canada. Kernaghan Adjusters | Doing What is Right® | 1.800.387.5677 (LOSS) | www.kernaghan.com

#### KING TRANSIT MVA SERVICES LTD. **BOOTH 937**

31 McMillan Ave. Toronto, ON M1E 4B4 Contact: Kevin Richardson

Phone: (416) 208-3404 E-mail: kevin@kingtransit.com

King Transit specializes in providing safe, reliable and value priced transportation to IME's and other important medical appointments. Please contact Kevin Richardson at 416-208-3404. www.Kingtransit.com

### KODSI ENGINEERING INC. **BOOTH 1203**

225 Traders Blvd., Unit 1 Mississauga, ON L4Z 3L8 Contact: Sam Kodsi Phone:(416) 977-0009

E-mail: skodsi@kodsiengineering.com
Accidents can be confusing. Our team has refined expertise in forensic, automotive, transportation and biomechanical engineering to provide accurate guidance in our one specialization - Accident Reconstruction.

#### L.E. GLAZER ARCHITECT LIMITED + THE PRIME CORPORATION CONSTRUCTION SERVICE BOOTH 1001

85 Scarsdale Road, Suite 300 Toronto, ON M3B 2R2 Contact: Lawrence E. Glazer Phone: (416) 391-0277 E-mail: info@leglazer.com

"One stop" professional and construction expertise in property claims resolution. Services include professional consulting, emergency mitigation, scope preparation, estimating, complete restoration services as well as appraisal and litigation support services.

# LARREK INVESTIGATION & RESEARCH BOOTH 929

639 King St W., Suite 201
Kitchener, ON N2G 1C7
Contact: Debora Ritchie
Phone:(519) 576-3010
E-mail: dritchie@larrek.com
Larrek Investigation is an investigative firm providing solutions to businesses since 1980. Clients include insurance companies, corporations and law firms.
We conduct investigations across Canada and internationally.

### LWG CONSULTING, INC. **BOOTH 500**

4444 Eastgate Parkway, Unit 18 Mississauga, ON L4W 4T6

Contact: John Hicks Phone: 800-461-0395

E-mail: jhicks@lwgconsulting.com
LWG Consulting and its equipment restoration and data services divisions specialize in post-disaster recovery solutions. Our experts work with insurance carriers, insureds, attorneys and corporations on property damage claims from computer and office equipment to medical and industrial equipment.

# MASTERCLEAN CONTRACTING & CLEANING BOOTH 934

1215 Kerrisdale Blvd.
Newmarket, ON L3Y 8W1
Contact: Laurel DiMaso
Phone: (905) 841-8000
E-mail: ldimaso@masterclean.ca
Masterclean has become a leader in the property loss mitigation & restoration construction industry. Since 1971,
Masterclean has provided services to the Greater Toronto Area from Oakville to Oshawa and north to Midland.

# MATSON, DRISCOLL & DAMICO (MDD) BOOTH 600

4 King St. West, Suite 1010
Toronto, ON M5H 1B6
Contact: Ed Szaniawski
Phone: (416) 366-4968
E-mail: eszaniawski@mdd.com
MD&D offers international accounting
and consulting services specializing in loss
accounting. We consistently provide accurate,
concise and complete analysis of property,
liability and accident benefit claims.

## MCCAGUE BORLACK LLP BOOTH 101

130 King St., West, Suite 2700
Toronto, ON M5X 1C7
Contact: Deborah Robinson
Phone: (416) 860-0001
E-mail: clcrobinson@mccagueborlack.com
McCague Borlack LLP is one of Ontario's

McCague Borlack LLP is one of Ontario's leading litigation law firms. As an affiliate of Canadian Litigation Counsel, the firm also provides access to legal excellence across Canada.

## MCCULLY & ASSOCIATES INC. **BOOTH 1206**

35 West Pearce St., Unit 1
Richmond Hill, ON L4B 3A9
Contact: Jo-Anne Tyborski
Phone: (905) 771-6049
E-mail: jtyborski.mccully@hotmail.ca
McCully & Associates are forensic
accountants acknowledged as experts in the
calculation of Income Replacement

Benefits, tort and other liability claims

since 1991.

#### McKELLAR STRUCTURED SETTLEMENTS INC. **BOOTH 1003**

649 Scottsdale Dr., Suite 100 Guelph, ON N1G 4T7 Contact: Phil Thorpe Phone: 1-800-265-8381

E-mail: pthorpe@mckellar.com Canada's leading and largest structured settlement firm, providing resources to the insurance industry and legal profession to assist in the settlement of personal injury

claims.

#### **MEA FORENSIC BOOTH 1107**

226 Britannia Rd. East Mississauga, ON L4Z 1S6 Contact: Xaine Bhatia Phone: (416) 312-4119

E-mail: xaine.bhatia@meaforensic.com We are forensic engineers specializing in transportation crashes, injuries, product failures and property lossess for clients in the insurance and legal communities across North America.

#### MILLER RESTORATION DKC **BOOTH 1103**

104 Dunkirk Road

St. Catharines, ON L2P 3H5 Contact: Tracy Holmwood Phone: (905) 688-9224 *E-mail: tholmwood@* 

miller-restoration.com

Miller Restoration, your emergency response, cleaning and property damage repair specialists offering service excellence to property insurers in the greater Hamilton and Niagara regions.

#### MINTO FURNISHED SUITES **BOOTH 408**

61 Yorkville Ave., Suite 200 Toronto, ON M5E 1B7 Contact: Andrea Goring Phone: (416) 413-5394 E-mail: agoring@minto.com

Minto Furnished Suites, let our experienced dedicated guest services team in Toronto & Ottawa take care of all your clients needs during their time away from home.

#### MKD INTERNATIONAL INC. **BOOTH 102**

7635A Keele Street, Concord, ON L4K 1Y4

Contact: Steve McCormick Phone: (905) 761-1558

E-mail: info@mkdinternational.com MKD Security & Investigative Consultants. Our team consists of former Police Officers with extensive backgrounds in surveillance and various investigative disciplines. Serving our clients throughout Ontario.

#### MODERN SALVAGE CONSULTANTS INC. **BOOTH 603**

1172 Davis Dr., Unit 2 Newmarket, ON L3Y 8X4 Contact: David Allan Phone: (905) 895-4790

E-mail: dallan@modernsalvage.com Modern Salvage Consultants is a content handling and salvage company specializing in handling and purchasing large loss commercial, industrial, complex, transportation and inland marine salvage.

#### MOST VALUABLE ASSET **INTERPRETING SERVICES BOOTH 702**

2733 Lakeshore Blvd. W, Suite 114

Toronto, ON M8V 2M6 Contact: Justin Juda Phone: (416) 571-1147

E-mail: justin@mostvaluable.com Driven by the people we serve, first and foremost. Providing high calibre service in over 80 languages and dialects, through our professional accredited interpreters.

### **NEWTRON GROUP BOOTH 1200**

8 Indell Lane, Brampton, ON L6T 3Y3

Contact: Connie Limoncelli Phone: (905) 458-1400

E-mail: climoncelli@newtrongroup.com Newtron Group is a consulting and restoration firm servicing the insurance industry. We specialize in equipment restoration, cause & origin analysis, project monitoring and management, and technical auditing.

#### NORTH YORK REHABILITATION **CENTRE CORP BOOTH 708**

2040 Sheppard Ave. E., Suite 202 Willowdale, ON L4E 4R8 Contact: Elizabeth DeSousa

Phone: (416) 497-4477 E-mail: elizabeth@nyrc.ca

Services: Insurer's Examinations including assessing acquired brain injuries of all severities, catastrophic determination, attendant care needs (including the geriatric and paediatric population), FAE's, Med/Rehab, Disability and Post 104. An affiliate of CMDA, Rehab services include comprehensive treatment programs.

#### NORTHWOOD & ASSOCIATES **BOOTH 608**

50 McIntosh Drive, Suite 207 Markham, ON L3X 1K7 Contact: Mark Northwood Phone: (416) 444-4610

E-mail: mnorthwood@northwood-pi.com Northwood & Associates Inc. is a leading investigative company in Canada, providing a comprehensive portfolio of global investigative services. Proven innovative methodologies utilizing Casetrak software, program management and accountability systems.

### NRCS INC. **BOOTH 700**

31 Larch St., Suite 200, Sudbury ON P3E 1B7

Contact: Tara Ramnath Phone: (705) 688-1288 E-mail: ramnat@nrcs.ca

With our extensive roster of highlyqualified and experienced assessors representing dozens of disciplines/specialties, NRCS Inc. offers comprehensive, defensible and timely independent medical examination services across Canada.

### **OHE CONSULTANTS BOOTH 1106**

496 South Service Road Mississauga ON L5G 2S5 Contact: Fred Atrash

Phone: (905) 278-7000

E-mail: fred@oheconsultants.com OHE Consultants is a multidisciplinary firm that specializes in providing high quality services in the field of environmental and occupational hygiene consulting services.

#### **ONTARIO INSURANCE** ADJUSTERS ASSOCIATION **BOOTH 920**

29 De Jong Drive Mississauga, ON L5M 1B9 Contact: Jackie Johnston Phone: (905) 542-0576

E-mail:manager@oiaa.com Please drop by the OIAA booth, meet a member of the executive and become a member, if you are not already one.

Fill out our survey on how the OIAA can

serve you better.

#### ORIGIN AND CAUSE INC. **BOOTH 401**

1336 Sandhill Drive Ancaster, ON L9G 4V5 Contact: Shauna Hall Phone: (905) 648-5522

E-mail:shall@origin-and-cause.com The one stop shopping place for all your forensic consulting engineering and fire/explosion investigation needs.

Our staff of engineers and technicians have the expertise and court experience to handle just about any file.

#### PAUL DAVIS SYSTEMS CANADA, LTD. **BOOTH 1108**

38 Crockford Blvd. Toronto, ON M1R 3C2 Contact: Alexandra Franco Phone: (416) 299-8890 E-mail: afranco@pds.ca

With 59 offices across Canada, Paul Davis Systems is a full service restoration contractor providing expertise in residential and commercial property damage mitigation and reconstruction.

### PAUL'S RESTORATIONS **BOOTH 1201**

1640 Upper Ottawa Street Hamilton, ON L8W 3P2 Contact: Mark Sebastianatti Phone: (905) 388-7285 E-mail: mark.sebastianatti@ paulsrestorations.com

Paul's Restorations is a Canadian network of independent and corporately owned locations serving the insurance industry and its insureds in all disaster related circumstances. Located throughout Ontario.

#### PCA ADJUSTERS LIMITED **BOOTH 703**

2725 Queensview Drive, Suite 100

Ottawa, ON K2B 0A1 Contact: David Cernak Phone: (613) 726-9556 E-mail: davidc@pca-adj.com

PCA Adjusters specialize in all lines of claims handling. Our four offices in Ottawa, Cornwall, Kingston and Belleville, serve Ontario from Cobourg to all points east.

#### PINCHIN ENVIRONMENTAL LTD. **BOOTH 604**

2470 Milltower Court Mississauga, ON L5N 7W5 Contact: José Baringue Phone: (905) 363-1295

E-mail: jbarinque@pinchin.com Engineering, Consulting, Project

Management & Training:

IAO / Microbial Contamination, Building Science, HazMat, Laboratory Services, Environmental Assessment & Transactional Due Diligence, OH&S. Climate Change, Air & Noise.

#### POLYGON CANADA INC. **BOOTH 927**

6810 Kitimat Rd., Unit 16 Mississauga, ON L5N 5M2 Contact: Maurizio Scatozza

Tel.: (905) 858-5894 E-mail: maurizio.scatozza

@polygongroup.com

Emergency mitigation and restoration service for the insurance industry. Polygon Canada Inc. specializes in water and fire restoration including document recovery, 24 hours, 7 days a week.

#### PRECEPT CANADA **INVESTIGATION SERVICES** INC.

#### **BOOTH 304**

2650 Meadowvale Blvd., Unit 12A Mississauga, ON L5N 6M5 Contact: Shannon Turriff

Tel.: (905) 821-8228

E-mail: shannon@preceptcanada.com Canada's premiere investigative firm offering full service for the insurance industry, with highly experienced surveillance and research investigators serving all of Ontario.

#### PREMIER RESTORATION **SERVICES**

#### **BOOTH 1304**

520 Westney Rd. S. Unit 5, Ajax, ON L1S 6W4 Contact: Steve Thwaites Phone: (905) 428-3848 E-mail: stevet@premrest.ca

24- hour Emergency Service, Fire and Flood Restoration and Mould Remediation. With our commitment to excellence in handling claims, we provide quality service

with consistant reliability.

#### PREMIERE EXECUTIVE SUITES **BOOTH 1204**

77 City Center Dr. East Tower, Suite 501 Mississauga, ON L5B 1M5 Contact: Samantha Johnson Phone: (416) 840-9076

E-mail: sjohnson@premieresuites.com Premiere Executive Suites is Canada's most trusted and recognized provider of temporary residences with over 1,200 properties in 38 city centres from coast to coast.

#### PROFORMANCE GROUP INC. **BOOTH 1002**

1101 Kingston Rd., Suite 280 Pickering, ON L1V 1B5 Contact: Georgiana Chen Phone: (905) 420-3111 E-mail: gchen@proadjusting.ca ProFormance Group is a unique pair of specialty adjusting firms founded on the principle of quality service and expertise without compromise.

### **PUROCLEAN CANADA BOOTH 903**

resulting in property damage.

70 Esna Park Drive, Unit 1 Markham, ON L3R 6E7 Contact: Liz Varcoe Phone: (416) 993-1681 E-mail: lvarcoe@puroclean.ca Puroclean, a leader in property emergency services, helps families and businesses overcome the devastating set backs caused by water, fire, mould and other conditions

### PWC MANAGEMENT SERVICES LP **BOOTH 807**

PWC Tower, 18 York St., Suite 2600

Toronto, ON M5J 0B2 Contact: Bruce Webster Phone: (416) 815-5250

*E-mail:* bruce.j.webster@ca.pwc.com
We provide creative and cost-effective
investigative and claims services (including
accident benefits, personal injury, commercial losses), relying on our depth of
experience and dedicated professionals.

### R.J. SHIRER & ASSOCIATES INC. **BOOTH 1005**

2601 Matheson Blvd. East, Unit 31 Mississauga, ON L4W 5A8

Contact: Robert Shirer Phone: (416) 460-4605 E-mail: rjshirer@rogers.com

Forensic Engineers providing technical investigation services and supporting opinion evidence to the insurance industry

in Fire Investigation, Accident Reconstruction, Residential and Commercial Property Losses, etc.

## RAPID CITY TRANSPORTATION **BOOTH 932**

1550 Bayly St., Unit 45 Pickering, ON L1W 3W1 Contact: Donna Fabbro Phone: (416) 266-1500 E-mail: donna.fabbro

@rapidcitytransport.com

Operating across Ontario, Rapid City Transportation is one of Canada's leading independent transportation companies providing door-to-door concierge style transportation for individuals who require special care.

#### RECLAIM INSURANCE REPLACEMENT BOOTH 207

900 Fetchison Drive Oshawa, ON L1K 0L3 Contact: Eric Parsons Phone: (905) 409-7063

*E-mail:* eparsons@bestbuycanada.ca Losing your valuables is never easy, but replacing them can be. ReClaim specializes in making the process simple and hassle-free.

# REHABILITATIVE ERGONOMICS INC. **BOOTH 1208**

1370 Don Mills Rd., Suite 300
Toronto, ON M3B 3N7
Contact: Robert Atterton
Phone: (416) 491-7100
E-mail:ratterton@rehabergo.com
REI provides innovative, practical, integrated healthcare solutions by managing skilled professionals and comprehensive programs to facilitate effective outcomes.
Our specialized service divisions include Clinical Services, Independent Medical Examinations, Vocational Services, Case Management, Ergonomics Consulting & Products and Healthcare Consulting.

## RELECTRONIC-REMECH INC. **BOOTH 1009**

Services are available across Canada.

785 Bridge St. West, Unit 3 Waterloo, ON N2V 2K1 Contact: Jay Sutherland Phone: (519) 884-8665 E. mail: isutherland@relect

*E-mail: jsutherland@relectronic.com* Restoration and consulting of high tech electronic and mechanical equipment. Consulting assessment for damaged equipment, decontamination services. We are a 24 hour service company.

# RESIDENCE INN BY MARRIOTT BOOTH 1102

11 Interchange Way, Vaughan, ON L4K 5W3 Contact: Gabrielle Wan Phone: (905) 695-4005

E-mail: gabrielle.wan@concordhotels.com

Residence Inn by Marriott. Thrive on long stays.

# RICH ROTSTEIN CHARTERED ACCOUNTANTS BOOTH 1308

175 Bloor Street East, South Tower, Suite 303, Toronto, ON M4W 3R8 Contact: Ian Wollach

Phone: (416) 863-1400 Ext.318 E-mail: wollach@richrotstein.com
Rich Rotstein is a pre-eminent litigation accounting firm providing objective damages quantification services to a clientele that includes both plaintiff counsel and defendant insurers.

#### ROAD CANADA (A MAPFRE COMPANY) BOOTH 1109

42 St. Clair Ave. East Toronto, ON M4T 1M9 Contact: Marc Andre Misat Phone: (416) 413-1849

*E-mail:* mmisat@roadcanada.com

Road Canada is the Canadian subsidiary of the MAPFRE Group providing expertise and saving to the insurance sector through our roadside services and recovery program.

### ROCHON ENGINEERING BOOTH 930

84 Simpson Road, Bolton, ON L7E 4G2

Contact: Kevin Spiers
Phone: (905) 857-7979
E-mail: kspiers@rochons.ca
Rochon Engineering strives to be the
preeminent engineering loss services firm
in Canada, consistently growing in size and
reputation for excellence, we seek to deliver
and expand services to meet our client
needs, with expert, highly professional
energetic people and leading edge, innovative engineering technology solutions.

## SAFETECH ENVIRONMENTAL LTD.

#### **BOOTH 1306**

3045 Southcreek Rd., Unit 14
Mississauga, ON L4X 2X7
Contact: Marina Laccona
Phone: (647) 964-8301
E-mail: marina@safetechenv.com
Safetech Environmental Ltd., environmental
consultants focused on addressing your
environmental concerns rapidly and
professionally. For major losses contact

Division: 1 855-333-3316

### SCM INSURANCE SERVICES BOOTH 1300

our Insurance and Emergency Response

101, 5083 Windermere Blvd. Edmonton, AB T6W 0J5 Contact: Shannon Grabill Phone: (780) 237-1160

*E-mail:shannon.grabill@scm.ca*Claimspro is its people. Together, we deliver world-class service through an uncompromising commitment to quality and innovative business solutions for our customers.

SERVICEMASTER OF CANADA BOOTH 705 & 707

5462 Timberlea Boulevard,
Mississauga, ON LAW 2T7
Contact: Sheila Bayro
Phone: (905) 670-0000
E-mail: sbayro@smrestore.ca
Servicemaster of Canada Ltd. Complete
Disaster Restoration services across Canada.
Local response. National Resources.

### SIAMONS INTERNATIONAL INC. **BOOTH 1302**

48 Galaxy Blvd., Unit 413
Toronto, ON M9W 6C8
Contact: Candice Lee
Phone: (866) 811-4148
E-mail: clee@concrobium.com
Siamon's International is the Canadian
manufacturer of sustainable, high performance cleaning & restoration products
including concrobium mold control, stain
remover and disinfectant.
www.concrobiumpro.com

### SIBLEY & ASSOCIATES LP BOOTH 704

1122 International Blvd. Suite 104
Burlington ON L7L 6Z8
Contact: Christine Hobley
Phone: (905) 633-7800
E-mail: christine\_hobley@sibley.ca
The largest Canadian owned and operated disability management firm in Canada, with expertise in Catastrophic Injury and Medical Management, Occupational Therapy, Kinesiology Services and Vocational Rehabilitation.
ISO 9001:2000 Registered.

## SIMAC MEDICAL ASSESSMENTS **BOOTH 107**

9140 Leslie Street, Unit 212
Richmond Hill, ON L4B 0A9
Contact: Tracy Winlaw
Phone: (905) 709-3999
E-mail: tracy.winlaw@simac.ca
SIMAC is a full-service IME with a roster
of 500 medical professionals (every
specialty) - dedicated to defensible,
accurate and timely reporting.

#### SMARTSIMPLE SOFTWARE INC. **BOOTH 406**

111 Peter Street, Suite 405 Toronto, ON M5V 2H1 Contact: Danielle Burke Phone: (416) 591-1668 Ext.100 E-mail: dburke@smartsimple.com

SmartSimple provides world class case management solutions. SmartSimple excels at managing complex processes involving insurers and employers working with IMEs and disability management companies.

#### **SOMA MEDICAL** ASSESSMENTS CORP **BOOTH 912 & 914**

7368 Yonge St., Suite 206 Thornhill, ON L4J 8H9 Contact: Lisa Koniaris Phone: (905) 881-8855

E-mail: lisa@somamedical.com Providing IME and related services across Canada for Accident Benefits, Bodily Injury, Medical-Legal, Life & Disability

and Employer clients, specializing in Catastrophic Impairment Assessments.

### **SPECS LIMITED BOOTH 208**

4475 North Service Road, Suite 302

Burlington, ON L7L 4X7 Contact: Grace Dattomo Phone: (905) 332-7053 E-mail: gdattomo@specs.ca

SPECS is a team of qualified appraisers working together with leading edge technology that allows us to show insurers the true market value of a property.

#### ST. JOHN'S REHAB HOSPITAL **BOOTH 933**

285 Cummer Ave., Toronto, ON M2M 2G1

Contact: Rhiann Sweeney

Phone: (416) 226-6780 Ext.7337 E-mail: rsweeney@stjohnsrehab.com Our program is an interdisciplinary rehabilitation program offering specialized assessment and treatment services for clients with trauma, burns, amputations and complex orthopaedic injuries.

#### STANTEC CONSULTING LTD. **BOOTH 916**

300-675 Cochrane Drive West Tower Markham, ON L3R 0B8

Contact: Neil Butler Phone: (905) 415-6346

E-mail: neil.butler@stantec.com Stantec is a national service leader delivering residential, commercial and industrial pollution liability claims resolution. We make it our business to understand your business.

### STAYBRIDGE SUITES **BOOTH 106**

355 South Park Rd. Markham, ON L3T 7W2

Contact: Susan Visani Phone: (905) 762-8253 E-mail: susan.visani@ihg.com Staybridge Suites hotels offer spacious suites, full kitchens. Daily meals included free. Free wireless internet, pet friendly. Direct billing options for insurance claims!

#### STEAMATIC CANADA INC. **BOOTH 917**

8351 Louis-H Lafontaine Anjou, QC H1J 3B4 Contact: David Bonnar Phone: (905) 686-5854

E-mail: stmcanada@steamtic.ca Steamatic Canada Inc. is a full service insurance restoration company.

When a disaster strikes, whether it is fire, water or nature, we are there for you.

#### **STRONE BOOTH 800**

2717 Coventry Rd, Oakville, ON L6H 5V9

Contact: Neil Blinco Phone: (905) 829-5707 E-mail: neil.blinco@strone.ca STRONE - Your complete Emergency Solution - provides in-house emergency response, restoration, and remediation services to insurance and facility management industries along with commercial and municipal entities.

### T. HARRIS ENVIRONMENTAL MANAGEMENT INC.

#### **BOOTH 911**

93 Skyway Avenue, Suite 101
Toronto, ON M9W 6N6
Contact: Mike Kwiecien
Phone: (416) 679-8914
E-mail: mkwiecien@tharris.ca
Since 1979, T. Harris Environmental
Management Inc. has provided Damage
Assessments for Flood & Fire, Hazardous
Materials Management services for designated substances including Asbestos,
Lead & Mould, Environmental Services
including Phase I, II, III ESAs, and
Occupational Hygiene services including
indoor air quality assessments & odour
investigations.

### TRAC GROUP INC. **BOOTH 1202**

161 Greenbank Rd., Suite 110 Ottawa, ON K2H 5V6 Contact: Christine McCool Phone: (613)-526-0877 E-mail: info@tracgroup.ca

Province-wide provider of multi-disciplinary rehabilitation services including: Case Management, Occupational Therapy, Speech Language Therapy, Behaviour Therapy, Vocational Services & Life Care Planning.

# trm - TOTAL REHABILITATION MANAGEMENT INC. **BOOTH 503**

1450 Meyerside Dr., Suite 602
Mississauga, ON L5T 2N5
Contact: Heather Garsone
Phone: (905) 795-0079 Ext.228
Toll Free: 1-800-676-6468
E-mail: hgarsone@totalrehab.ca
TRM is a full service disability management firm with over 17 years of experience providing medical, occupational, vocational, and case management services to the insurance industry.

## vpi-inc.

2600 Skymark Ave. Building #4, Ste 201 Mississauga, ON L4W 5B2 Contact: Nancy Fisher Phone: (905) 624-3353 E-mail:nancyfisher@vpi-inc.com

vpi is a dedicated team of professionals ready to assist with AB claims as a full IE provider with an extensive list of qualified specialists.

### VRA ONTARIO BOOTH 1207

4 Cataraqui St., Suite 310, Kingston, ON K7K 1Z7

Contact: Pamela Lyons Phone: (613) 536-5530

E-mail: office@vracanadaon.com
The Vocational Rehabilitation Association
of Canada is the leading organization
representing and advocating for professionals whose focus is removing barriers
and helping individuals return to work.

# WALTERS FORENSIC ENGINEERING INC. **BOOTH 801**

277 Wellington Street West, Suite 800 Toronto, ON M5V 3E4

Contact: Maja Rehou Phone: (416) 971-8900

E-mail: engineer@waltersforensic.com
With over 30 years experience, our exceptional experts provide unmatched, credible, cost-effective engineering expertise to the P & C adjuster.

#### WEST PARK ASSESSMENT CENTRE BOOTH 110

82 Buttonwood Ave., R-2 Toronto, ON M6M 2J5 Contact: Debbie Brockway Phone: (647) 204-2451

E-mail: deborah.brockway@westpark.org
We provide quality independent medical,
functional, vocational and allied health
assessments and deliver comprehensive
defensible reports. Experienced staff
dedicated to providing superior customer
service. Highly qualified and credentialed
roster of assessors. We've chosen our
experts wisely... have you?

# WHITEHALL BUREAU OF CANADA LTD. BOOTH 1007

944 South Service Rd., Hamilton, ON L8E 6A2

Contact: Martin Jaekel Phone: (905) 643-3233

E-mail: martin@whitehallcanada.com
We are Canada's National Investigative
Resource with offices from Vancouver to
the Maritimes. Our services include
surveillance, backgrounds, locates,
statements, scene analysis & more.
www.whitehallcanada.com

#### WILLIAMS & PARTNERS FORENSIC ACCOUNTANTS INC. **BOOTH 1101**

675 Cochrane Dr, East Tower, Suite 505

Markham, ON L3R 0B8 Contact: Jackie Pincente Phone: (416) 969-8166 E-mail: jackie.pincente@

williamsandpartners.com

A full service forensic and investigative accounting firm offering expertise in insurance claims including business interruption losses, MVA income replacement benefits, testifying and educational seminars.

#### **WINMAR BOOTH 904 & 906**

175 Stronach Cres., London, ON N5V 3G5

Contact: Debby Matz. Phone: (905) 330-6653

E-mail: marketing@winmar.ca

Winmar is a full service property restoration company with over 60 offices across Canada. Visit www.winmar.ca for location nearest you. "We always come through for you".

#### WRI GROUP INC. **BOOTH 305**

601 Rowntree Dairy Rd. Woodbridge, ON L4L 5T8 Contact: Jon Pagonis

Phone: (905) 851-9391

E-mail: jpagonis@wrigroup.ca

The power of knowledge & experience established in 1992, WRI Group has been your trusted source for a vast array of integrated & diversified rehabilitation services, providing quality customer care & assures that every case is managed efficiently from beginning to end.

#### **XACTWARE BOOTH 307**

One Xactware Plaza, Orem, US 84067

Contact: Rick Day Phone: (613) 720-1039 E-mail: rday@xactware.com

Xactware specializes in the property insurance,

remodeling and restoration industries.

From calculating replacement costs to estimating and settling the claim, Xactware offers comprehensive solutions from start to finish.

#### YORKSTREET DISPUTE RESOLUTION GROUP INC. **BOOTH 706**

130 Adelaide St. W., Suite 701 Toronto, ON M5H 2K4 Contact: Paul Iacono, QC Phone: (416) 866-2400 E-mail: piacono@yorkstreet.ca We provide a full range of dispute resolution services, including Mediation, Arbitration, Appraisal and Neutral Evaluation. We specialize in disputes unique to the insurance industry. Please visit our website at www.yorkstreet.ca.

CLAIMS 2013